The market of postal services is developing dynamically in the republic

Currently the postal network of the Republic of Belarus consists of more than 4 000 postal objects.
At present the postal market of the Republic of Belarus is fast growing. License for public postal services for forwarding of postal items and subscription to printed media and its delivery is provided to 28 postal operators, including 21 of them to forwarding of postal items, and 7 of them to accepting print media subscriptions and delivering it.
In the Republic of Belarus, among the innovations and achievements in the field of postal communication services implemented recently on the basis of
IT-technologies that contribute to improving the quality of life support for the population has been the development of the national postal electronic system, the expansion of the network of post offices, the introduction of the «Mobile Postman» service and an electronic advance system for legal entities.
The National Postal Electronic system is a convenient and fast way of sending simple and registered letters in electronic and hybrid form with confirmation of the fact of delivery. The number of registered users in the national electronic mail system is more than 2 800 users.
Also, the new services offered by the national postal operator include an Electronic Advance System for legal entities. This is a digitized analogue of a printed advance book, which allows online crediting and debiting of funds for postal services, monitoring the flow of funds in a personal account 24/7, paying for a wide range of postal services, including sending messages through the national postal electronic system. The number of concluded contracts for the provision of services using the electronic advance system is more than 7 000 pieces.
The provision of postal services to users through the «Mobile Postman» service made it possible to automate the work of postman / postal couriers and provide settlements, including in rural areas, with modern services based on information and communication technologies. Currently, more than 5 800 units operate in the Republic of Belarus.
In order to develop an additional round-the-clock channel for receiving postal services, increase the level of customer service and reduce the waiting time for receiving registered mail, the network and functionality of automated parcel lockers (self-service devices) continues to expand. The network of automated parcel lockers of the Republic of Belarus currently consists of more than 80 units.
The implementation of an Automated Customer Flow Management System is continuing, which allows distributing the flows of users of postal services and speeding up the process of their service in postal facilities. Currently, this system operates in more than 350 postal facilities with two or more operating windows.
The Shop.belpost.by online postal store has been uniting domestic manufacturers of the Republic of Belarus for 7 years. The official website of the national postal operator presents the products of more than 300 manufacturers / suppliers, more than 15,000 items of goods are posted. In addition, the online store offers a wide range of stamped and philatelic products, envelopes and postal packaging.
The main task of the Shop.belpost.by Postal Online Store is remote trade in goods and postal products with delivery to the population anywhere in Belarus, including residents of sparsely populated and remote settlements. Also delivery of orders is carried out in more than 40 foreign countries.

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